



Media Entertainment Leader

Keeping traveling employees safe and fulfilling duty of care through accurate, actionable risk intelligence

This multinational mass media and entertainment conglomerate owns an array of geographically dispersed studios, networks and streaming services, delivering premium content across a variety of platforms.

Challenge

As a major employer in their industry, the company needed a reliable method for critical event detection to strengthen their duty of care program for all direct and contract employees. A key driver for selecting a risk intelligence and travel risk management solution was to better protect production crews and contract hires, who can be on-location for six or more months at a time.

Solution

OnSolve® Risk Intelligence can monitor critical events in real time and quickly locate at-risk employees based on their itinerary details (e.g., Passenger Name Record/PNR). Employees at risk will receive an automatic alert via text or email that a potentially impactful event in proximity to their current location (or upcoming destination) has been identified. This enables recipients to initiate next steps to avoid the threat and/or adjust their itinerary to stay safe.

Why They Chose OnSolve

OnSolve integrates with several Travel Management Companies (TMCs), and offers open architecture and the ability to leverage APIs. Having relied on OnSolve Critical Communications for many years, this industry leader was enthusiastic about a unified travel risk management/critical communications solution “under one roof,” as well as unlimited assets and traveler package features. As a complex organization with extensive scheduling needs, this media giant also appreciates that OnSolve is a true business partner willing to meet an aggressive implementation timeline.

Read more use cases and customer stories at [OnSolve.com](https://www.onsolve.com)

- ✓ **Quickly identify events** that could impact on-location employees in real time on a global map
- ✓ **Reach employees with automated alerts** that detail how an event impacts their itinerary
- ✓ **Easily integrate** risk intelligence alerts into existing travel booking system