

Risk is on the Rise

Your 2024 Readiness Checklist

Risk and security leaders, it's time to shift from risk management to resilience management. This means you need to move from focusing on prevention of risk to rapid discovery and recovery.

Ensure your organization is on the path
to resilience in 2024.

Use this handy checklist to evaluate any technology gaps in your
critical event management capabilities:

1 Does It Deliver Proactive Risk Awareness and Historical Reporting?

Essential Capabilities:

- Maximum collaboration between AI and human analysts
- Ability to ingest and filter both structured and unstructured source data
- Accurate, validated information from unbiased and reliable sources
- Aggregated information with real-time updates
- Historical risk data to show changing patterns over a given timeframe

2 Is It Scalable and Capable of Handling Routine and Emergency Situations?

Essential Capabilities:

- Custom alerts in multiple modalities (text, voice, email, mobile app, desktop) in 3 clicks or less
- Global messaging across 190+ countries in large volumes
- Two-way communications with check-in and survey capabilities
- Detailed reporting
- SOS request capability for lone workers

3 Is It Intuitive and Secure?

Essential Capabilities:

- Simple implementation and training
- Easy to scale to other departments
- Geographical-based alert targeting with ghosting options to protect privacy
- Automated alerts triggered by threat detection
- Integration with existing business systems for automatic updates of user data, contact lists and subgroups



Discover what makes a leading platform for critical event management.

Download The Forrester Wave™: Critical Event Management Platforms, Q4 2023 report.

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