



CUSTOMER STORY

County School District Raises the Communication Grade With OnSolve One Call Now

Challenge

The school district hosts 5,000 students in its elementary, middle, high and alternative schools. To communicate with parents and the community, the district relied on radio and TV for school closings, notes sent home for club and sports information, and office calls for student absences. These methods were time-consuming and ineffective.

Solution

With OnSolve® One Call Now®, district employees now send messages to the entire community as well as numerous subgroups. The district's Director of Instructional Technology typically sends messages to the entire district, while principals, secretaries, coaches and club advisers send messages to their respective schools or groups.

Nearly 13,000 hours

of staff time saved

500+ messages

delivered to more than 299,000 numbers

Enhanced communication

between faculty, students and parents



Results

Since the district began using One Call Now, the high school alone has sent over 500 messages to more than 299,000 numbers, saving nearly 13,000 hours of staff time.

“We love the service,” said the Director of Instructional Technology. “We have been so pleased.”

One Call Now demonstrated its worth when the boys’ basketball team won the regional tournament, putting them in the state tournament the next day. Since it was necessary to cancel school, a One Call Now message was sent immediately after the game ended, alerting the community of the next day’s cancellation.

Another time One Call Now proved invaluable was when a tornado warning was issued at the end of a school day. A One Call Now message alerted parents that students were being held at school until the warning passed. Another message was sent when the warning expired and buses were released to take children home.

For this and other school districts, OnSolve One Call Now ensures timely message delivery and outstanding communication for students, teachers, coaches, administrators and entire communities.

“Communication has greatly improved, and information is distributed more rapidly. Parents have come to depend on OnSolve One Call Now.”

— Director of Instructional Technology

Visit OnSolve.com/One-Call-Now to learn more.

