

# OnSolve Critical Communications with Global Risk Alerts

Get the Right Information to the Right People at the Right Time

## OnSolve® Critical Communications Provide Situational Awareness with Automated Critical Event Alerts

Critical events like active shooters, terrorist attacks, civil disruption and weather emergencies are make-or-break situations for organizations of any size. An event can happen at any moment and change in a matter of minutes. When lives and livelihoods hang in the balance, getting the right information to the right people at the right time means the difference between a successful recovery and devastating loss.

It's an organization's duty to protect and inform their employees and the people who depend on their services during an emergency. Having insights into threats as they unfold is critical, and the ability to communicate quickly and effectively is vital to minimizing the long-term impacts of hazardous events.

# Why You Need OnSolve for Critical Event Data and Risk Alerts

Mass notifications are key to ensuring people know what's going on and how to act before, during and after a crisis. OnSolve Critical Communications is an open cloud-based communications solution that provides responders with the tools to launch urgent messages to designated recipients via phone, email, SMS, voice and more.

Our critical communication system takes our customer's organizational resilience one step further by integrating with The Weather Company® to bring you targeted Risk Alerts. All modern communication systems should offer a level of critical event data. With Risk Alerts, organizations can send alerts automatically via multiple modalities with customized message options to streamline crisis communications and protect your people.

Every organization needs to stay informed of potential threats to the safety of its people, places and property. Critical Communications with Risk Alerts is ideal for organizations that need efficient responses to crisis situations.

## Stay Informed with OnSolve

As a key component of Critical Communications, Risk Alerts sets OnSolve apart by combining our industry-leading critical event management expertise with the reliability and accuracy of The Weather Company.

With over 400 million users a month, The Weather Company is a trusted and reliable weather forecasting and information technology company from IBM. Combining accurate weather data with industry-leading science and technology, The Weather Company enables consumers to make informed decisions and take action.

OnSolve and The Weather Company provide insights not just into weather-related incidents, but also civil events and other emergencies.

With greater awareness of relevant threats to their people and businesses, organizations can make more informed decisions and better manage events.

## Upgrade to AI-Driven Risk Intelligence

Is your organization in need of truly actionable risk intelligence? One of our core platform solutions, Risk Intelligence, provides security teams with real-time visibility into critical events via a dedicated dashboard and event feed.

While Risk Alerts pulls from a single source (The Weather Company), Risk Intelligence is able to monitor thousands of validated global data sources using human analysts, AI and machine learning. OnSolve Risk Intelligence isolates critical events and quickly determines if they will impact an organization's people, places or property by proximity and severity, while dynamically updating events as they unfold.

This actionable intelligence puts organizations in control to make informed decisions to ensure the best course of action for their business.

**Learn more about**  
[OnSolve Risk Intelligence](#) →



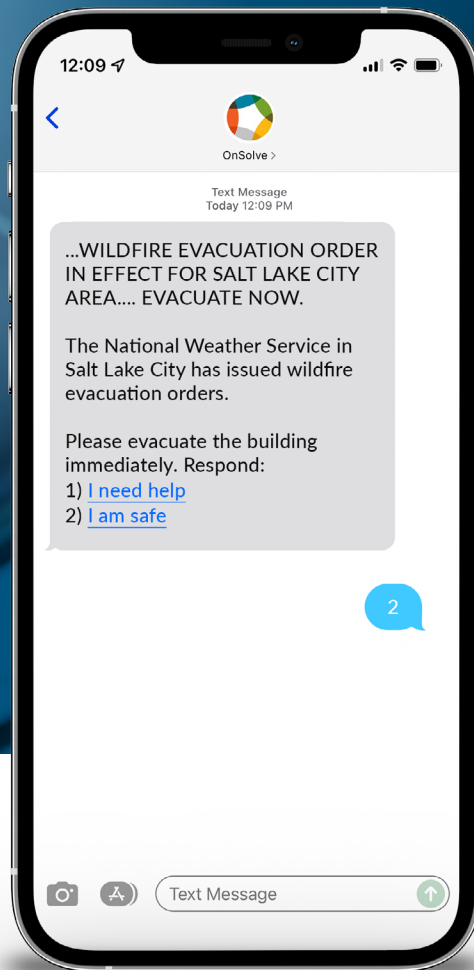
# How Risk Alerts Works

Critical Communications with Risk Alerts is a subscription-based service that allows organizations to set up automated, system-generated alerts based on critical events in specific locations. Configurations can be set up in the account to include location, relevant alert types with severity levels, silent periods and groups of recipients to receive the alerts at voice and/or text contact points.

Through an integration with The Weather Company, OnSolve pulls in information about civil emergencies as well as weather warnings, watches and forecasts. Integrating with The Weather Company allows for the delivery of location-specific data across multiple regions and countries.

### Available Regions

U.S., Canada, Australia, Japan, Europe



## Key Capabilities of Risk Alerts

### Automated Alerts

Automatically trigger alerts as events occur, ensuring that recipients get alerts quickly without requiring additional attention from your dedicated response team.

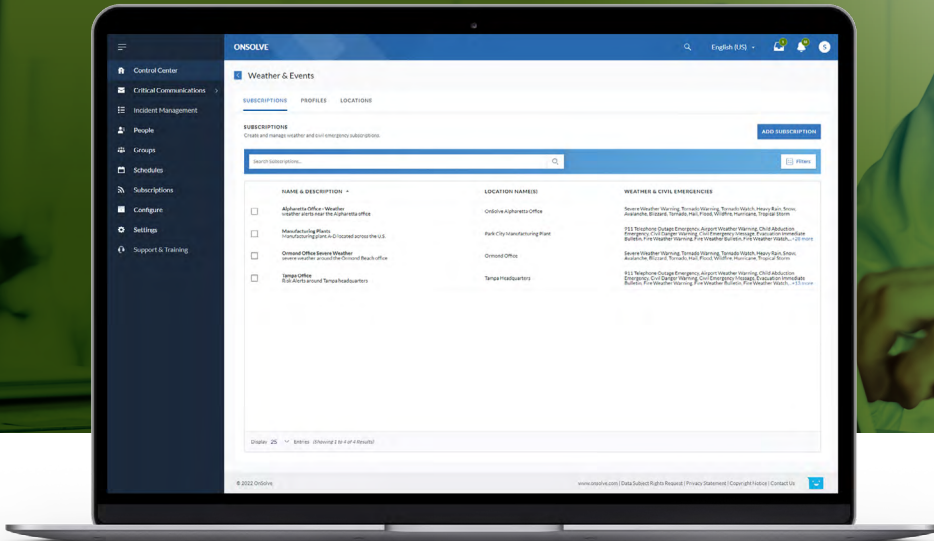
### Subscriptions

Define when alerts should be sent and who should receive them, based on a combination of locations, profiles and alert types. Subscriptions are a powerful way for organizations to prepare for any combination of event and location.

### Call to Action

Create customized CTAs that can be tailored to each event and location with this unique component, including optional response prompts such as wellness checks or safety confirmations.

# Unmatched Organizational Resilience with Risk Alerts



With Risk Alerts enabled in your Critical Communications system, your response will be empowered with unparalleled:



## Speed

As soon as a bulletin is released by The Weather Company, Risk Alerts are automatically sent to employees, removing the need for human interaction and manual processes.



## Relevance

Administrators can predefine groups based on location, security levels and alert types to send targeted messages only to those impacted by events.








## Usability

Our clean, user-friendly interface makes it easy to build subscriptions and define the types of critical events applicable to your organization, as well as the severity level and the individuals who receive alerts.

# Be the **First to Know** of Threats to Your Organization

OnSolve's Risk Alerts provides organizations with timely insights into the events that might impact the safety of their people and operations.

 Civil Dangers	 Weather Emergencies	 Environmental Hazards	 Infrastructure Impacts	 Public Alerts
<ul style="list-style-type: none"> <li>• Active shooters</li> <li>• Bomb threats</li> <li>• Evacuations</li> <li>• Local emergencies</li> <li>• Military action</li> <li>• Terrorist attacks</li> <li>• Threats to public safety</li> </ul>	<ul style="list-style-type: none"> <li>• Excessive heat</li> <li>• Flooding</li> <li>• High winds</li> <li>• Local storm reports</li> <li>• Snowstorms</li> <li>• Tornadoes</li> <li>• Wildfires</li> <li>• Hurricanes</li> </ul>	<ul style="list-style-type: none"> <li>• Air pollution</li> <li>• Avalanches</li> <li>• Chemical spills</li> <li>• Dust advisory</li> <li>• Earthquakes</li> <li>• Low visibility</li> <li>• Water contamination</li> <li>• Volcano eruptions</li> </ul>	<ul style="list-style-type: none"> <li>• Dam breaks</li> <li>• Gridlocks</li> <li>• Hazardous materials</li> <li>• Network outages</li> <li>• Nuclear accidents</li> <li>• Power failures</li> <li>• Road closures</li> <li>• Toxic plumes</li> </ul>	<ul style="list-style-type: none"> <li>• AMBER alerts</li> <li>• Child abductions</li> <li>• Disaster resources</li> <li>• Local events</li> <li>• Police activity</li> <li>• Presidential alerts</li> <li>• Relief supply distribution</li> <li>• Shelter-in-place</li> </ul>

## Enhance Your Critical Communications with Risk Alerts

During an emergency, your attention needs to be dedicated to saving your people. Empower your response by automatically sending messages to the right people using Risk Alerts. With alerts triggered by events, you can immediately take action knowing vital information has already been sent to those who need to know.

Empower your critical response team to better protect your people by upgrading to Critical Communications with Risk Alerts. [Request a demo today. →](#)

### About OnSolve®

OnSolve mitigates physical threats, allowing organizations to remain agile when a crisis strikes. Using the most trusted expertise and reliable AI-powered risk intelligence, critical communications and incident management technology, the OnSolve Platform enables enterprises, SMB organizations and all levels of government to detect, anticipate and mitigate physical threats that impact their people, places and property.

With billions of alerts sent annually and proven support for both the public and private sectors, OnSolve is used by thousands of entities to save lives, protect communities, safeguard critical infrastructure and enable agility for the organizations that power our economy. For more information, please visit [www.onsolve.com](http://www.onsolve.com).

