

# Fortune 500 Utility Company Protects People, Assets and Reputation with Critical Event Management



## The Challenge

A Fortune 500 utility company with thousands of employees and operating in more than 15 countries struggled to keep up with changing COVID restrictions in their operating locations; this hampered their ability to inform and protect field personnel. They also faced supply chain delays and periodic protests due to involvement in building coal-fired power plants and windmills.

Not only was the company facing potential costly disruptions at its facilities, construction sites and power plants, but also employees did not feel informed and protected. These factors all posed a risk to the company's global reputation and longevity.

## Customer's Industry

Energy and Utility

## Customer's Clients

Employees at facilities, construction sites and power plants and suppliers

## OnSolve Product Used

OnSolve® Platform for Critical Event Management

## Why Did the Customer Choose OnSolve?



### Actionable Intelligence

Rapid, relevant data about risks enables company to take proactive steps to protect employees and assets and avoid operational disruptions.



### Informed Decisions

Notification of protests days in advance allows company to brief stakeholders and shift resources; COVID updates near operating locations help ensure safety of field personnel



### Improved Outcomes

Company alerted about powerline explosion before internal operations reported it; ability to act quickly reduced impact, saving money and protecting reputation

Read more use cases and customer stories at [OnSolve.com](https://www.onsolve.com).