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Critical Event Management

Enhanced Mission Resilience for Government Agencies

The OnSolve Platform for Critical Event Management

A comprehensive solution for enhanced resilience in government agencies

The mission of today's government agencies is increasingly complex. With millions of people more mobile and therefore more vulnerable, your agency needs stronger threat detection and response capabilities. The OnSolve® Platform for Critical Event Management (CEM) gives you the control to proactively protect your people and maintain operational continuity.

With the OnSolve Platform, agencies can analyze historical physical threats and trends, leverage real-time AI-powered risk data, communicate with personnel quickly and activate response teams. The Platform strengthens your agency's ability to identify adverse events, analyze risks and respond throughout the entire resiliency lifecycle.

In a progressively global theater of operations, today's government agencies need technology they can rely on. When every second counts, resilient agencies can protect people, assets and operations throughout the world and around the clock — when they have the right resources for critical event management.

Smart. Advanced. Proactive.

The OnSolve Platform gives you distinct advantages and unparalleled coverage of critical events around the world.



Actionable intelligence

Gathered by filtering through massive amounts of event data to identify a crisis and know how it will impact your mission, operations and assets.



Advanced & modern technology

Based on cloud and artificial intelligence, that lets you manage critical events and reduce risk faster and more reliably than ever before.



Proactive efficiency

Enabled by automation and an Al-powered engine that frees up response teams to focus on outcomes, rather than manually sorting through vast quantities of data.



Historical physical threat data

That helps agencies make more informed, risk-based decisions.



Pinpoint and evaluate.

In crisis situations, speed and accuracy matter. OnSolve Risk Intelligence identifies adverse events with pinpoint accuracy and calculates the risks faster than traditional one-dimensional monitoring. Powered by AI, the platform scans myriad global data sources continuously, tracking more than 50 classes of events and identifying up to 20,000 global events each day. At a glance, you can view details on potential impacts of hurricanes, civil unrest, IT outages, cyberattacks and any other event that may affect your agency.

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Read and react to a constant flow of filtered data

Critical events can take seconds to hit and many hours to unfold, generating massive amounts of data as they develop. As the data multiplies, exclusively human-driven processes cannot keep up. The OnSolve Platform aggregates complex information from a vast array of sources, including government, weather services, local and international news, and social media. Then it analyzes and finds relevant connections to your operations in milliseconds, so your teams get actionable intelligence in time to make a difference.

While it's important to know what's happening and who or what might be affected, a visual display of the big picture is invaluable. Dynamic maps of your facilities, operations and personnel enhance situational awareness. This enables advanced warning for response teams, so they can take proactive security measures and re-route resources as needed to keep your people safe and achieve your mission worldwide.

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Impact of Unexpected Disruptions

90 percent of agencies need about 30 minutes just to start resolving disruptions, according to Enterprise Risk Associates. With IT outages costing nearly \$9,000 per minute, reducing lead time from 30 minutes to 3 minutes could save your agency \$250,000 per incident.

\$8,851 Average cost/min for U.S. data center outage
\$600B Economic impact of cybercrime
\$88B Cost of natural disasters worldwide
\$33B Global impact of terrorism



Respond. Report. Recover.

In the midst of crises, field agents and other key personnel have little time to download and digest a critical communications plan. The OnSolve Platform holds all your data and processes in one system optimized for incident response. Proactively push directives down to your response team's mobile devices in real time. Customize plans and procedures to minimize downtime and mitigate disruption. You retain full control of the situation from the palm of your hand, with a built-in audit trail to support after actions reviews, future improvement and legal compliance.



OnSolve[®] is committed to helping federal government agencies enhance their resilience. As an authorized Federal Risk and Authorization Management Program (FedRAMP[®]) provider, you can be confident we'll support the success of your mission around the clock.

Speed. Relevance. Usability.

The OnSolve Platform sheds the limitations of traditional solutions. Users no longer need to grapple with time-consuming human analysis, slow legacy systems, insufficient intelligence or irrelevant information. Al-powered technology combined with seamless integration enable the pillars of our platform: Speed, relevance and usability.

That means the right people receive the right information at the right time — every time. Irrelevant data is filtered out automatically, so you can make informed decisions and take an effective course of action. The userfriendly interface provides convenient access to response and operational continuity plans on any device. More time to react and more confidence in your execution — this is how OnSolve helps government agencies carry out their mission.



Build True Agency Resilience with OnSolve

From the first social media post that surfaces about a critical event to the last step in your incident management plan, OnSolve empowers your agency's proactive response. Our SaaS-based global portfolio delivers scalable, easy-to-deploy-and-use solutions for the rapid and secure exchange of vital information to facilitate operational cohesion, interagency coordination and mission alignment. Take your agency's resilience further and make mission success a reality with the FedRAMP-authorized OnSolve Platform.

About OnSolve

OnSolve[®] offers award-winning critical communications products that enable enterprise, government and business-wide agility during daily operations and times of disruption through integrated technology and expertise. Organizations of all sizes and types can quickly distribute both routine information an d emergency alerts to large numbers of people on virtually any device. As pioneers of the mass notification industry, OnSolve sends billions of alerts annually with proven support for both the public and private sectors.

We provide open cloud-based communication solutions that allow users to initiate alerts from any location, synchronize contact data and combine alerting functionality with other existing business systems, removing manual processes and improving efficiency. This provides users with the right information to share with the right people at the right time — so they can mitigate risk, strengthen organizational resilience and better protect their people, places and property. Visit www.onsolve.com.

