OnSolve® is a software company built on decades of critical communications expertise and our mission is to keep your organization safe from risks before, during and after they occur. Our comprehensive critical event management platform is powered by the most advanced technologies in critical communications, AI-powered and analyst-vetted risk intelligence, and incident management to help you protect your people, places and property.

Why OnSolve? Every Minute Counts™

The OnSolve Platform is the only one that combines artificial intelligence (AI), machine learning and a modern integration engine with the unmatched knowledge of our data science team. These key qualities enable faster event detection, improved response times and shorter recovery periods to drive better outcomes in the long run.

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**Speed**
Over 100x more data processed daily. Our AI filters through multiple data streams in real time, with intelligence verified by our team of analysts. You get validated, reliable updates in record time.

**Relevance**
Global risk alerts up to 99 percent more focused. With custom filtering and criteria, the OnSolve Platform reduces the “noise” so you can act confidently on the most critical and relevant information.

**Usability**
Access 100 percent of communications channels. Customers in 190+ countries rely on OnSolve to send more than two billion alerts a year via all modes of communication including broadcast, radio, mobile phones, email and more.

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“Put simply, OnSolve works when we need it to, gives us flexibility when demanded and is easily accessible from my mobile phone: Three essential qualities when we’re moving quickly to mitigate a critical event on a global scale.”

— Bridger McGaw, CBCP, CISSP, CPP, Director, Global Security and Services, athenahealth
4 Ways OnSolve Makes a Difference for Your Critical Event Management

Enterprise, government and security leaders in all industries rely on OnSolve to maintain business continuity and seamlessly communicate in the face of emergencies.

1. Ensure the safety of your people with enhanced, targeted Critical Communications features, including Life Check, SOS, LookOut and Check-in. Maintain uninterrupted contact with your team on all channels to improve response times and minimize loss.

2. Expand situational awareness and risk detection with AI-powered Risk Intelligence and real-life analysts that monitor a global network of structured and unstructured data sources to deliver validated intelligence. You get real-time updates to make faster, more informed decisions for measurably improved outcomes.

3. Implement simple-to-use solutions which act as an extension of your team. Easily customize and automate your system on your own with intuitive workflows, backed by 24/7 software support experts.

4. Incorporate OnSolve software seamlessly into your existing environment with an open API-based infrastructure. Connect your current business solutions to our unified platform to provide users with a consistent experience. The OnSolve Platform works with the best products on the market to make your teams more efficient.

In the event of an emergency, I have seconds to send an alert. There’s no time to get to an office or call someone else to get the alert out. OnSolve’s ease-of-use enables us to communicate with employees and specific groups quickly, even from a smartphone.”

— Kevin Popovich
Director of Physical Security, KnowBe4

OnSolve has helped strengthen the security and organizational resilience of 50 percent of the Fortune 100 companies.

Here are just a few businesses we’ve helped withstand even the most complicated challenges:
Your Partner in Solving Problems and Improving Outcomes

OnSolve has over 30,000 customers around the world and a team with more than 100 years of combined experience. Our expertise comes from our proven history in the industry. We send over two billion alerts annually. Our technology has helped support over 90,000 missing persons cases. In 2021, OnSolve detected more than 6.6 million global critical events, with more than 260,000 having a direct impact on our customers’ people and assets.

Our platform is continually evolving, and our technology is only surpassed by the power of our people — and our customers.

From the very start, OnSolve is dedicated to helping you improve risk awareness, communicate effectively and build organizational resilience. Our dedicated professionals personally guide you through the implementation process with our Start, Coach, Care methodology.

Your dedicated implementation team will work with you to understand your objectives, scope and goals to deliver project management and platform configuration tailored to your needs. From there, we’ll be your trusted advisor from specialists with decades of experience, ensuring you get maximum value from our platform.

You’ll also receive ongoing support for long-term success. OnSolve customers have access to end-to-end customer training, webinars and conferences, regular updates, around-the-clock support, and the ability to collaborate with our Customer Success team.

“This is actionable intelligence about true risks and true threats that we need to evaluate and determine next steps. We had no idea before. Now we’re able to get that intelligence, evaluate those threats and proactively determine what it is we need to do. It really is a game-changer when it comes to identifying and evaluating threats and having the visibility to be able to make decisions.”

— Mark Reed
Director of Support Services, Martin Luther King, Jr. Community Hospital

About OnSolve

OnSolve mitigates physical threats, allowing organizations to remain agile when a crisis strikes. Using the most trusted expertise and reliable AI-powered risk intelligence, critical communications and incident management technology, the OnSolve Platform enables enterprises, SMB organizations and all levels of government to detect, anticipate and mitigate physical threats that impact their people, places and property.

With billions of alerts sent annually and proven support for both the public and private sectors, OnSolve is used by thousands of entities to save lives, protect communities, safeguard critical infrastructure and enable agility for the organizations that power our economy.

For more information, please visit www.onsolve.com.