ONSOLVE®

Protect Your People and Operations

Quickly detect and respond to threats with a unified platform for critical event management.

AI-powered threat detection and mass notification to keep your organization running.

In today's progressively global and dynamic landscape, organizations need the ability to prepare, detect, activate and recover from the impact of threats to their people and operations.

Those tasked with tackling these challenges must also consolidate budgets and increase efficiency and collaboration across departments — a seemingly impossible mission.

That is why only OnSolve technology is designed to help you identify risk and manage response holistically. OnSolve combines Artificial Intelligence (AI)-powered threat detection (real-time and historical) with mass notification, incident management and travel risk management. Together, these solutions form the industry's most comprehensive unified platform. One that helps organizations identify critical events faster, analyze risks more accurately and shorten the time to respond.

From anticipating risks, to detection and recovery, OnSolve technology and our experienced team support over 30,000 organizations across the globe through the lifecycle of a critical event.

FORRESTER®

WAVE LEADER 2023

Critical Event
Management Platforms

OnSolve Named a Leader in The Forrester Wave™: Critical Event Management Platforms, Q4 2023

OnSolve received the highest possible score across 12 criteria, including Physical Threat Intelligence, Employee Mass Communication, Reporting and Analytics, Vision, Adoption and 7 more.

> **Go beyond critical event management with a comprehensive platform supported by a team of experts to help your organization handle emergencies and optimize day-to-day operations.**

Designed and Supported by People, Powered by AI.

AI has the power to make communication and response systems smarter, faster and more efficient. Our approach to AI and Machine Learning (ML) empowers organizations to become more proactive while improving their ability to respond quickly to any crisis. As AI adoption for critical event management grows, it can be hard to know when data should be trusted. That is why we have a team of data scientists and risk analysts to monitor our AI and properly vet every data source we rely on while establishing stringent criteria for data quality and integrity.

Harness the power of OnSolve AI for:

Early event detection

Accurate, more focused alerts

Continuous monitoring

The OnSolve Suite of Products

We know critical event management is not one-size-fits-all. As your organization grows and matures, the OnSolve suite of products scale to meet your needs. Leverage any one, or combination, of our award-winning products to support you through every step of the critical event lifecycle: Prepare, Detect, Activate and Recover.

Prepare with risk assessments, historical trends and statistics before anything even happens.

Detect threats early with accurate, focused alerts and impact assessments.

Recover faster with the right technology to better understand, handle and mitigate risk.

Activate teams by disseminating information needed to quickly mobilize.

Risk Intelligence continuously monitors and tracks over 50 different categories of events, identifying over 20,000 critical events each day.

Risk Intelligence

Critical events, expected and unexpected, threaten an organization's operations and employee safety leading to financial and reputational losses. It's not always easy for security teams and analysts to quickly identify threats and gain a complete picture of the impact to their organization.

OnSolve Risk Intelligence is powered by AI but supported by humans. Meaning you get the speed of detection along with confidence that a human has verified its credibility. It accelerates the entire critical event management process by removing manual processes from your analysts and using technology to filter through massive amounts of data to give you the information you need, when you need it most. Our intelligence monitors global data sources in over 30 languages, consolidates information and updates into a single event report with transparent sources documented. Risk Intelligence replaces repetitive and manual labor to make the work more manageable and focused for risk teams.

Powered by Risk Intelligence, these OnSolve solutions can help your organization understand and mitigate risk exposure:
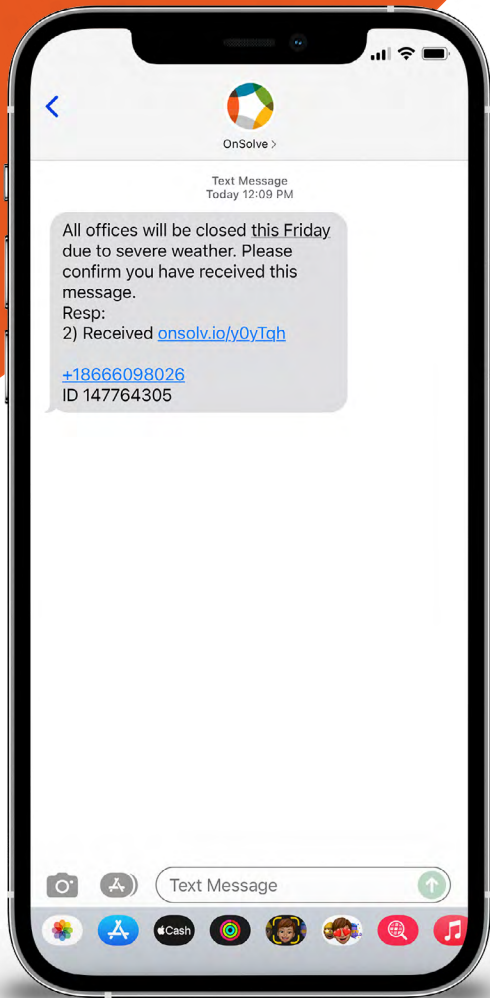
Risk Insights

Helps organizations better understand risk exposure based on historical trends to evaluate and improve physical security. Data from Risk Intelligence is preserved to provide years of historical reports on risk events, based on specific geographies to help create informed risk-based decisions.

Travel Risk Management

Provides organizations with powerful situational awareness to monitor, alert and support travelers. Travel managers and HR are dealing with the most geographically dispersed generation of workers, and with that comes a level of duty of care outside the office walls. Whether protecting remote workforce or managing domestic and international travel safety, organizations are taking a more proactive role in security outside the office.

Mass Notification

Trusted and reliable communication across individuals, teams and the entire organization is vital to maintaining productivity and safety, minimizing down time and reducing panic and confusion when disaster strikes. Whether you're communicating to employees, residents, patients, vendors or other stakeholders, timely information can prevent a crisis from getting worse.

As the industry pioneers in mass notification, starting over 25 years ago, our system has been battle-tested to help you get the right people the right information when they need it most. We offer comprehensive on-demand alerting capabilities to enable crisis response and make daily operations more efficient. Alerts can be sent with precision geo-targeting across multiple modalities including SMS, mobile app, email, phone, TTY, desktop alerting, social media and more.

Our mass notification system helps organizations communicate with people wherever they're located. Send alerts automatically translated in their native language(s), uphold your duty of care and navigate any crisis or event with two-way wellness checks, and even empower people with self-reporting security capabilities to improve employee safety.

> **OnSolve has more than 60 combined years of proven experience supporting both public and private sector organizations and is trusted by nearly half of the Fortune 100.**

Incident Management

Fast and efficient coordination, communication and incident tracking are vital to keeping operations running and people safe during a critical event.

With OnSolve Incident Management, security teams are quickly mobilized to access crisis response plans through secure file sharing, lessening high-stress situations with simple workflows. Task management capabilities help teams stay on track to recovery. And one central view with continuous updates keeps team members and other stakeholders informed as the incident unfolds.

How OnSolve Helps Organizations Strengthen Resilience

From preparation, to detection, to activating response teams and communicating across your organization to recovery. Here are just a few use cases our customers use our system for.

Man-made security threats

Building evacuations

Severe weather and natural disasters

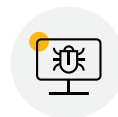Supply chain disruptions

Response team activation

Health crises

Employee safety and communication

Traveler safety

Technology and power outages

Cyber attacks

Infrastructure failures

Threat and vulnerability assessments

Discover the OnSolve Difference

It's never been simpler to protect your people and operations with OnSolve. We are only successful if you are. Which is why we have a customer-first methodology focused on building strong relationships, setting you up for success and routine check-ins to make sure you're getting the most from your system.

OnSolve is the only partner that has a comprehensive and unified platform to help you take a proactive approach to critical event management.

- Get up and running quickly with our scalable platform.

- Rely on 24/7/365 support.

- Trust in a true partner committed to your success.

- Leverage our innovation in AI/ML technology.

About OnSolve

OnSolve® is a leading critical event management provider that proactively mitigates physical threats, allowing organizations to remain agile when a crisis strikes. Using the most trusted expertise and reliable AI-powered risk intelligence, critical communications and incident management technology, the OnSolve Platform enables enterprises, SMB organizations and all levels of government to detect, anticipate and mitigate physical threats that impact their people, places and property.

With billions of alerts sent annually and proven support for both the public and private sectors, OnSolve is used by thousands of entities to save lives, protect communities, safeguard critical infrastructure and enable agility for the organizations that power our economy. For more information, please visit www.onsolve.com.

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