



Customer's Industry

Local government in a large city in Washington

Customer's Clients

Residents, employees and visitors of the city

OnSolve Product Used
CodeRED* IPAWS

Major West Coast Port City Relies on OnSolve® CodeRED® as IPAWS Partner

The Challenge

A local government in one of the largest cities in the state of Washington needed a new IPAWS (Integrated Public Alert and Warning System) technology partner to enable the quick, easy and accurate deployment of alerts during rapidly evolving emergency situations. Additionally, multiple city agencies needed to be able to leverage the solution for their topic-specific alerting.

Why Did the Customer Choose OnSolve?



Superior Customer Experience

After dissatisfaction with a previous vendor, the city notes the high level of customer service offered by the OnSolve team.



Reliable, Trusted Performance

CodeRED has a reputation for reliability as an IPAWS alert origination software provider and delivers for the city's specific use cases.



Broad Alerting Capabilties

CodeRED IPAWS provides a variety of alerting capabilities to accurately target news, updates and instructions to residents, employees and visitors of the city.

Read more use cases and customer stories at **OnSolve.com**.