

When it comes to emergency notifications, you need a reliable vendor you can trust to put the safety of your residents first. While the state of Florida continues to determine its future alerting choice, hundreds of customers and millions of residents are already trusting OnSolve® CodeRED®.

Over 25 years ago, OnSolve founded the mass notification industry as a small start-up in Ormond Beach, Florida. Since then, government agencies across the state have sent millions of alerts through the CodeRED system during nearly every state-declared disaster since 1998.

Looking back at major hurricanes over the years, CodeRED assisted organizations in communicating critical information to save lives and property.

ALERTS SENT IN MILLIONS

11.5

Hurricane Matthew

5.4

Hurricane Irma

3.9

Hurricane Ian

2.9

Hurricane Michael



CodeRED continues to support our hometown state with nearly 100 full-time Florida-based employees and hundreds of customers, some of which might be your neighbors. Our platform was built in Florida with former **Duval and Volusia Counties emergency management** professionals. As a result, we understand the unique challenges and opportunities you have protecting your residents and visitors.

The CodeRED Difference

Customers tell us CodeRED is the ideal fit for their communities. We know emergency managers and law enforcement require a fully functional system and an experienced, reliable provider capable of establishing a strong partnership with their agencies at the local level. CodeRED understands your agency needs:

A partner, not a vendor. You're not alone in protecting your residents. Our expertly trained customer support team is available 24/7, 365 days a year, because emergencies don't take holidays.

Many of these employees are in Florida and under its unique landscape. We have additional teams spread throughout the U.S., so when an emergency in Florida occurs, you have the confidence of knowing service and support will continue uninterrupted.

High reliability, low risk. We continue to invest millions into our infrastructure to offer a high-speed, highperformance FedRAMP-authorized mass notification solution that anticipates your needs. In addition, we routinely collect customer feedback to contribute to our product roadmap, so we focus on the functionality that meets emergency management, law enforcement, and local government requirements.

Easy to use, scales with you. We recognize the need for functionality that caters to teams or individuals who are tech-savvy and need complex workflows but also for those that don't. Our system was designed with a former Florida Emergency Manager's guidance to help us provide what you need in an intuitive format to be used quickly and easily in emergency and daily operational situations.

We Make Changing (and Staying) Easy

Implementing a new system can be challenging - but our teams have been doing this longer than any other provider and are equipped with best practices and guidance. We will be with you every step of the way with our "start-coachcare" philosophy.

Start

We know you need to get up and running quickly so you can start using your system and have employees trained. We'll work with you to understand your objectives, requirements, project scope, and goals.

Coach

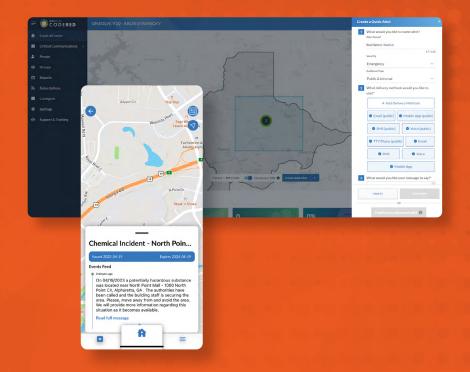
We will meet regularly with you and become your trusted strategic advisor to ensure you derive maximum value from this partnership.

Care

You will have access to constant support with a dedicated Account Manager, a U.S.-based support team available 24/7 and invitations to exclusive customer training and events to keep your teams prepared.

Features and functionality we know emergency managers and law enforcement rely on:

- Geo-targeted alerts via mobile app, text, email and more
- Automated severe weather alerts to help residents act quickly
- ✓ Alert send functionality with basic and advanced workflows to use
- ✓ IPAWS-compliant solution built with FEMA-advisory board experts
- ✓ Multi-language message translation for diverse communities
- ✓ Public self-registration to help build your contact database



About OnSolve

OnSolve® offers award-winning mass notification products like CodeRED® that enable government mission agility during daily operations and emergencies through easy-to-use yet advanced technology and deep partnership. As a result, government agencies of all sizes, types and technical proficiency can quickly distribute emergency alerts, community bulletins, and internal staff notices to large populations and groups on any device. Pioneering the mass notification industry in Florida, CodeRED sends billions of alerts annually with proven support for both the public and private sectors.

Provide your community with the right information at the right time – so you can stay on mission and they can be prepared. Visit <u>onsolve.com</u>.

