ONSOLVE®

Large, Populous County in Northeastern U.S.

Keeping citizens and staff safe and informed
with a reliable emergency alerting system

Covering several hundred square miles and home to a population
of just over a million, this county in the northeastern U.S. is home to
colleges and universities, Fortune 500 companies, non-profits and
cutting-edge research centers.

Challenge

The county's police department was looking for a system that would help them
rapidly and easily alert citizens and staff during emergencies. After experiencing
an active shooter situation in which their previous critical communications
provider failed to deliver alerts, officials prioritized finding a user-friendly
emergency alerting system they could deploy quickly from the field. In addition to
the ability to send alerts from anywhere, they wanted citizens to be able to receive
alerts through a public-facing mobile app.

Solution

OnSolve® CodeRED® supports residential safety by providing a reliable system for sending fast public alerts. The intuitive
interface enables the county police department and officials to alert citizens and staff in a variety of emergency situations
and critical events—including severe weather, road closures, utilities outages and criminal activity. CodeRED provides a secure,
fully compliant IPAWS solution that integrates easily with the county's existing systems. Purpose-built for public safety,
mission continuity and disaster recovery, this system has helped the county build their contact database and better engage
with their community around the clock.

Why They Chose OnSolve

The county appreciated the OnSolve team's in-depth subject knowledge and commitment to relationship building.
Through a series of demonstrations, county decision-makers got a first-hand look at the strong mobile capabilities of the
product. Additionally, half of the county's cities already relying on CodeRED for citizen alerting, so the county was able to
alert more than half of the county population on day one. Due to its versatility, the county also plans to use CodeRED for
non-emergency citizen outreach campaigns in the future.

Read more use cases and customer stories at OnSolve.com

✔ **Enhance resident safety**
via a reliable alerting
system

✔ **Reach citizens quickly**
through a convenient
mobile interface

✔ **Leverage consistent**
vendor support 24/7/365