

Multinational Chemical Manufacturer Chooses OnSolve® Critical Communications



The Challenge

One of the world's largest plastics, chemicals and refining companies sought a critical communications solution with broad functionality — including C-Suite messaging, IT alerting and geo-targeted alerts for critical events.

The customer was not selecting a product based on a simple feature comparison — they were seeking a vendor partnership. OnSolve conducted a multiday workshop to give users and administrators a high-level, hands-on experience using the customer's own success criteria.

Customer's Industry

Chemical Manufacturing

Customer's Clients

Companies around the globe
in a variety of industries

OnSolve Product Used

Critical Communications

Why Did the Customer Choose OnSolve?



Award-Winning Functionality

Comprehensive alerting capabilities (from C-Suite to IT) at a competitive price point



Customer Focus

Customer outcomes-focused from proof-of-concept through to implementation



Usability

Intuitive templates, user-friendly interface and minimal clicks vs. competitors

Read more use cases and customer stories at [OnSolve.com](https://www.onsolve.com).