



Tabletop Exercise Roundtable

Best Practices for Severe Weather Preparedness



About Us



Products

- Mass Notification
- Risk Intelligence
 - Real-time and Historical
- Incident Management
- Travel Risk Management
 - Country and City Reports

Global Risk and Intelligence Services

- Monitoring as a service
- Location analysis
- Deep/Dark web
- Hotline Advice



- Custom TTXs
- Functional Exercises
- Full Scale Exercises
- Corporate War Games
- Drills
- Scenario Development
- International Crisis Management Conference
- Crisis Management Planning

Note: The following slides are provided for reference purposes only and may not be shared beyond the intended recipient or replicated. Video content was exclusive to the live simulation.

Stay tuned for future live Tabletop Exercises to experience the full value of our interactive sessions.

Upcoming events will be shared on:

<https://www.onsolve.com/company/tradeshows-events/>

About Global Logistics

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Roles for Today's Exercise

- General Manager (Leader)
- Operations Manager
- Logistics Manager
- Docking / Shipping Manager
- Human Resources
- Legal
- Safety and Security Manager /
Emergency Coordinator
- Public Relations / Communications Manager
- Sales and Marketing Manager

Inject Period One

Inject 1.1 – November 21, 6:00 PM

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Inject Period One

Inject 1.2 – November 22, 8:00 AM (Background Information)

At Global Logistics in Kansas City, Missouri, warehouse leadership is reviewing the latest updates to their crisis and emergency procedures and discussing last evening's weather watch update.



Discussion

1. Based on this news, what are the planning considerations?
2. What is the notification protocol based on these types of reports?
3. What are your immediate concerns? Long-range concerns?
4. What are you telling your stakeholders? Who are your stakeholders (internal and external)?
5. What actions are you considering based on the roles and responsibilities defined in your Incident Response Plan?

Inject Period Two

Inject 2.1 – November 22, 10:00 AM

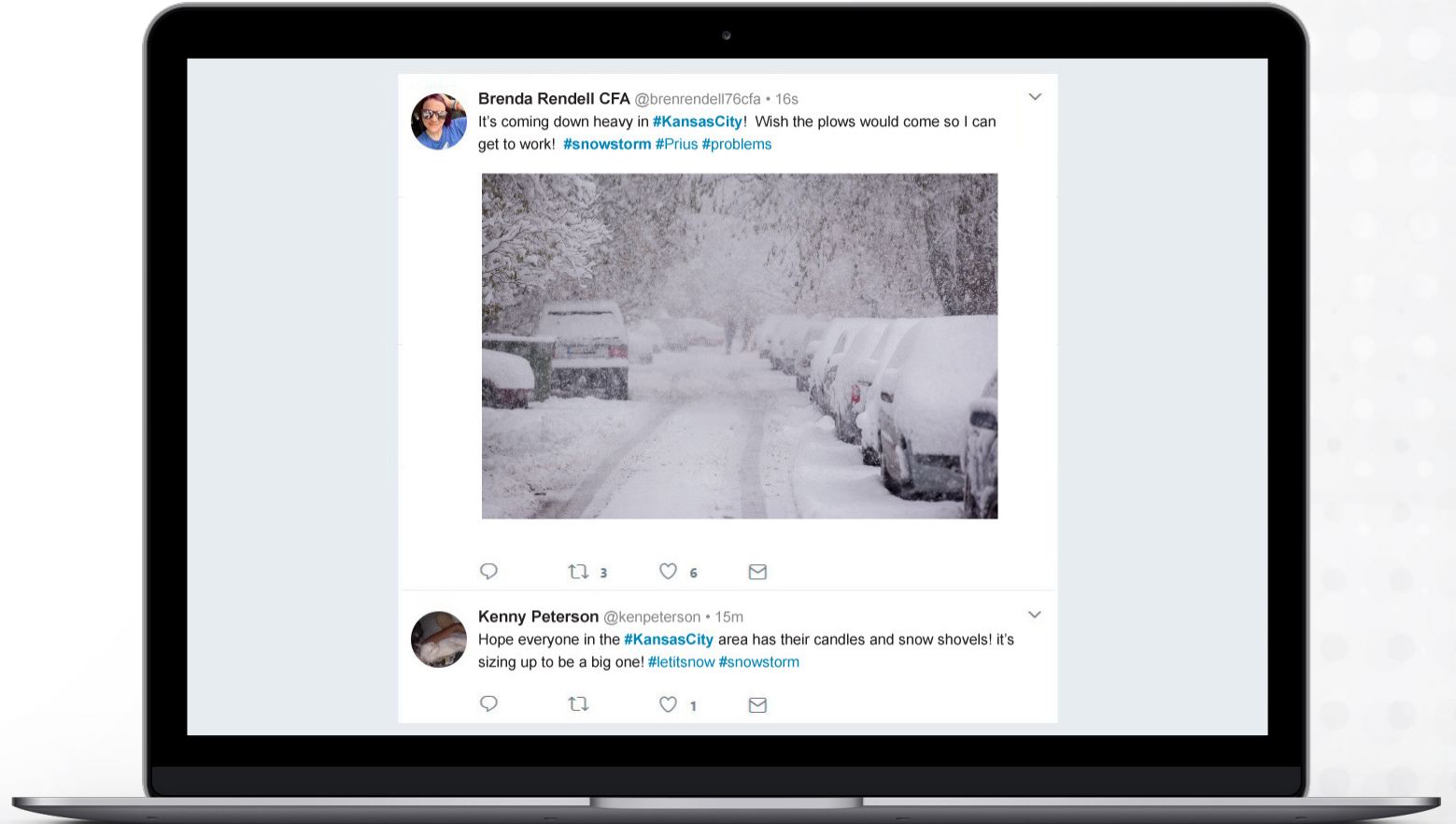
A winter storm unlike any the tri-state area has ever seen is under way. Kansas City is under a blizzard warning for only the third time since 1980, and only the fourth time in its entire history. A report comes in of a deadly 123-car pileup outside of Kansas City.



Inject Period Two

Inject 2.2 – November 22, 10:45 AM

Social Media Posts



Inject Period Two

Inject 2.3 – November 22, 3:00 PM

In Missouri, a state of emergency is declared by the Governor, who activates the Missouri National Guard.

I-70, which runs east–west from St. Louis to Kansas City, the entire width of Missouri, is closed by the Missouri Department of Transportation due to white-out conditions and increasing snowfall. It was only the second time in Missouri history that any interstate was closed across the entire state.

Areas of Missouri have reported significant sleet accumulation. In St. Louis, some [MetroLink](#) services are suspended due to ice on the rails.



Inject Period Two

Inject 2.4 – November 22, 4:00 PM

Global Logistics Warehouse Update:

- Two employees are being treated for frostbite due to being outside trying to repair broken pipes. Four employees were caught up in a car crash a few miles from the warehouse and are in hospital with unknown injuries. One Global Logistics truck driver has not called in and is unaccounted for.
- **Damaged Infrastructure:** Guard Shack, Receiving Dock, Shipping Warehouse Office, Main Conference Room.
- **Damage Impact:** Broken pipes and flooding as well as heavy ice to loading bay doors and security / access points around the warehouse.
- Site facilities and maintenance teams report they will provide an update at 5 pm.



Discussion

1. What are you telling your stakeholders?
2. What are your immediate priorities?
3. What effect will the injuries of the listed individuals have on the recovery?
4. Have you activated your Business Continuity Plans based on the situation? Why was it decided to active or not activate the BCP?

Inject Period Two

Inject 2.5 – November 23, 8:00 AM

Your organization will begin to receive reports of disrupted operations due to:

- Low turnout of employees who are staying away due to family concerns and travel restrictions.
- Supply chain problems
- Frozen and broken water systems due to the extreme temperatures
- Loss of local electrical power

Reduction of power on sites as your generators' performance are degraded/loss



The screenshot shows a news article from News-Press NOW. The headline is "Record low temperatures causing power outages in the Midwest Tri-state area". The article is by Greg Kozol, dated November 23, 2022. The main image shows a utility truck with a bucket arm working on power lines in a snowy, wooded area. A "WORK AHEAD" sign is visible on the right. Below the main image is a video gallery thumbnail for "WATCH: Sticker shock at the meat counter" with a 1:21 duration. To the right of the video gallery is a social media sharing bar and a text block that reads: "Today's top news - Record low temperatures throughout the Midwest tristate area of Nebraska, Kansas, and Missouri, with temperatures in St. Louis, Jefferson City, Kansas City and along Interstate 70 (I-70) corridor falling below temperatures in Anchorage, Alaska. The result is rolling blackouts across more than 85% of the area, leading to power outages that are affecting more than 5 million people." Below this text is a "CLICK FOR MORE..." link.

Inject Period Two

Inject 2.6 – November 23, 9:00 AM

For the next hour, you receive queries from clients who have heard about the storms direct hit on your facility. Some are concerned about your safety, but all are asking about any future interruptions to their standing orders.



Discussion

1. What are you telling them? Are you also corresponding with those clients who have not contacted you?
2. How about your vendors? Are you contacting them?
3. In the event you must ration products supplied to clients, how do you determine who receives priority?

Inject Period Three

Inject 3.2 – November 25, 10:00 AM

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Inject Period Three

Inject 3.3 – November 25, 8:00 PM

Global Logistics Kansas City Warehouse Update:

- The guard shack and traffic arms for both incoming and outgoing truck traffic and the employee entrance were damaged due to the frigid temperatures taking out the power. This has created problem with access control measures. Generators are now out of diesel due to lack of supply.
- The fence that encloses our property was damaged due to falling limbs from large trees, which creates a security risk.
- Several personnel vehicles were left outside of the formal parking area due to the ice. Several of these vehicles are blocking access and need towing.
- Power outages throughout the facility have caused havoc with various processes. Backup generators ran out of diesel and there's no more supply due to regional shortages.
- 80% (24) of the receiving dock doors were damaged and cannot be used.
- All trailers hooked up to the receiving docks were damaged, including their contents which were temperature controlled.

Inject Period Three

Inject 3.4 – November 26, 9:00 AM

The SLT would like a briefing tomorrow at 09:00hrs on the lessons to be learned from the winter weather event in Kansas City, MO. The briefing should include, but not be limited to, the following:

- Preparations for the forecasted weather threat
- Factors that went into your decision to conduct business as usual (or not) given the potential seriousness of the threat
- An update on staff challenges.
- An update on the damages to the facilities and an assessment of when production can be resumed at 50%, 75%, and 100% levels
- A review of the timelines of activation, communication outreach and results.
- What are the areas in which you need help?
- Can Global Logistics HQ help you in any particular areas?
- What are the top three lessons-to-be-learned from this event?
- What would you do differently as a result of what you have learned from today's event?
- Provide an update on the business continuity planning based on the current situation.

Gaps / Issues

- 1 What are some of the more significant issues that you identified?
- 2 What is the one thing you will take away from today's session?
- 3 Consider the question while filling out the feedback form.

Post Exercise

- Draft After Action Report (AAR) will be prepared based on:
 - Identified Gaps
 - Observations
- AAR review
- Final AAR and Executive Summary Video
- Remediation plan with owners

Contact our Experts



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