OnSolve Incident Management Team Support

Streamline Activation and Empower a More Effective Response

Organizations face security challenges every day, ranging from natural disasters and man-made threats to chemical spills, falls and accidents. Identifying and responding to these incidents swiftly and effectively is critical to minimizing damage and ensuring business continuity. However, many organizations struggle with activating and managing their incident management teams (IMT) efficiently, often due to fragmented intelligence sources and manual processes.

OnSolve® offers comprehensive Incident Management Team Support services designed to streamline the activation process and empower organizations to respond effectively to security incidents. Our solution integrates intelligence delivery with IT support, providing organizations with a seamless and efficient way to mobilize their IMTs when needed.

OnSolve Incident Management Team Support provides:

Customized Intelligence Delivery
Receive verified information and insights tailored to your organization during incidents or crises. These customized intelligence packets ensure that response teams have access to timely and relevant information to make informed decisions.

Automated Bridge Activation
Convene teams quickly and collaborate effectively during a crisis. Automated bridge activation streamlines the communication process and enables faster decision-making.

Multi-Modal Communication
Allow teams to exchange information, request support and disseminate updates seamlessly. Multi-modal communication enhances coordination and ensures that all stakeholders are kept informed throughout the incident lifecycle.

Expert Consultation
As an add-on service, OnSolve provides access to crisis specialists with extensive experience in intelligence and crisis management. These experts offer valuable insights and guidance to organizations during critical situations, enhancing their response capabilities.

Your Partner in a Crisis

The unified OnSolve Platform hosts a suite of products to support organizations through every step of a critical event, from preparation to detection to activating response teams and recovery.

Prepare

with risk assessments, historical trends and statistics before anything even happens.

Detect

threats early with accurate, focused alerts and impact assessments.

Activate

teams by disseminating information needed to mobilize quickly.

Recover

faster with the right technology to better understand, handle and mitigate risk.

OnSolve Named a Leader in the Forrester Wave™: Critical Event Management Platforms, Q4 2023

Key Benefits

✓ **Reduce Response Times**
Streamline the activation process for crisis response teams, reducing response times and enhancing overall resilience.

✓ **Access Proactive Intelligence**
Receive intelligence proactively to stay ahead of emerging threats and make informed decisions in real-time.

✓ **Improve SaaS Value**
Integrated intelligence delivery with IT support helps drive adoption and streamline the use of the OnSolve Platform, so you get more out of your technology investment.

OnSolve Incident Management Team Support services provide organizations with a comprehensive solution to streamline IMT activation and enhance response capabilities in the face of security incidents. By partnering with OnSolve, organizations can improve resilience, mitigate risks and ensure business continuity in today's complex threat landscape.

For more information on how OnSolve can support your incident management efforts, contact us.

CONTACT US

About OnSolve

OnSolve® is the leading provider of AI-powered critical event management technology that enables organizations to proactively mitigate risk and remain agile when a crisis strikes. With powerful and reliable risk intelligence, mass notification and incident management technology, the unified OnSolve Platform allows enterprises, organizations and government agencies to prepare, detect, activate and recover from physical threats. Named a leader in the Forrester Wave™: Critical Event Management Platforms, Q4 2023, OnSolve received the highest possible scores across 12 criteria, including Physical Threat Intelligence, Employee Mass Communication and more.

For more information, please visit www.onsolve.com.