

# Office of Emergency Services Averts Widespread Blackouts with OnSolve® CodeRED® IPAWS Alerts



## The Challenge

During a massive heat wave, a large state's power grid operator ordered its highest level of emergency, warning that blackouts were likely imminent. In response, the state's Office of Emergency Services sent out a CodeRED IPAWS alert to residents in the target counties, requesting that everyone conserve power in an attempt to thwart the grid emergency.

## Customer's Industry

Government: State Office of Emergency Services

## Customer's Clients

Hundreds of thousands of residents and visitors

## Product Used

CodeRED IPAWS

## How Did OnSolve Help?



### Time Alerting

Power demand plunged within five minutes and continued to decline in the subsequent hours, thanks to clear and concise text alerts.



### Resident Safety

Hundreds of thousands of residents avoided loss of power during record-setting and dangerously high temperatures.



### Powerful Outcomes

The highest grid emergency level was canceled within three hours of the text alerts – without calling for power cuts.

Read more use cases and customer stories at [OnSolve.com](https://www.onsolve.com).